Getting help with Blackboard.
A general help page for users of Blackboard at Loyola is readily available. What is shown here is just the very top of the web page, listing telephone, email, and online chat contacts for help using Blackboard. The page contains basic advice on using Blackboard and links to many related sources of help and information.
Links on the help page help connect you to information about your username and password, which web browsers to use, the Blackboard Mobile App, How-to tutorials on using Blackboard, advice on computer hardware and software, and links to academic and library support.
To find the help page, click on CLICK HERE FOR HELP, spelled out in red letters, at the bottom of the Blackboard login page. You might have to scroll down to see the bottom of the page.
Once logged in to Blackboard, you can get to the help page by clicking on the Help button that appears at the top of the Navigation Panel, near the upper left of the screen. The Help Button is visible if you’re accessing Blackboard through a web browser, but may not be visible if you’re using the mobile Blackboard App.
Inside of most courses on Blackboard, you can find a link to the same help page, often called just “help” or sometimes “Blackboard Help.” The exact name and location of the menu item may vary from course to course.
Lastly, you can just type the address of the page into any web browser. You might want to bookmark this web address in whatever browsers you use frequently, so it's easy to get to.